

EXHIBIT Q

IN THE UNITED STATES DISTRICT COURT FOR THE
NORTHERN DISTRICT OF ALABAMA

ORACLE USA, INC., a)
Colorado Corporation,)
et al.,)
Plaintiff,)
vs) CIVIL ACTION NO:
RIMINI STREET, INC.,) 2:10-cv-0106-LRH-PAL
A Nevada Corporation,)
Defendant.)

Videotaped Deposition of ALECIA HOLMES,
taken at 3230 Edwards Lake Road,
Boardroom, Trussville, Alabama,
commencing at 8:57 a.m., Friday,
December 16, 2011, before Dena Wright.
CCR No. 34.

Redacted

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<p>1 group.</p> <p>2 Q. What about configuration of the</p> <p>3 environments once they were created?</p> <p>4 A. No. Do you mean the hardware such as</p> <p>5 that or what --</p> <p>6 Q. No. I mean, for instance, tweaking</p> <p>7 the installed version of financials once it's</p> <p>8 installed.</p> <p>9 A. As part of the implementation, you</p> <p>10 will make certain decisions with the client as</p> <p>11 to how they want to configure to meet their</p> <p>12 business needs. That's part of the information</p> <p>13 process.</p> <p>14 Q. Then, once you had those</p> <p>15 conversations, you would perform the</p> <p>16 configuration?</p> <p>17 A. Right, if that was my duties to do so.</p> <p>18 Q. And about, do you recall, how long did</p> <p>19 it take to configure and get a PeopleSoft</p> <p>20 system set up?</p> <p>21 A. It varied by the size of the client.</p> <p>22 There were some clients that was a year plus</p> <p>23 and with very large teams.</p> <p>24 Q. Was that common?</p> <p>25 A. Yes.</p> <p style="text-align: right;">Page 14</p>	<p>1 PeopleSoft software, --</p> <p>2 A. Right.</p> <p>3 Q. -- you were analyzing how to meet</p> <p>4 their needs using that software?</p> <p>5 A. Yes.</p> <p>6 Q. Please let me finish my question</p> <p>7 before you answer.</p> <p>8 A. I'm sorry.</p> <p>9 Q. That's okay. And was that what you</p> <p>10 did your entire time at PeopleSoft?</p> <p>11 A. Yes, I either implemented or provided</p> <p>12 postproduction support.</p> <p>13 Q. How did you gain your experience with</p> <p>14 the PeopleSoft software?</p> <p>15 A. By training with PeopleSoft.</p> <p>16 Q. While you were an employee?</p> <p>17 A. Yes.</p> <p>18 Q. Had you had a computer science</p> <p>19 background prior to that?</p> <p>20 A. I worked with an ERP maintenance</p> <p>21 manufacturing company prior to coming to work</p> <p>22 for PeopleSoft. So I had experience</p> <p>23 implementing software prior to PeopleSoft.</p> <p>24 Q. Which ERP was that?</p> <p>25 A. It was called Revere, R-e-v-e-r-e.</p> <p style="text-align: right;">Page 16</p>
<p>1 Q. And how many PeopleSoft consultants</p> <p>2 would work on those cases where there were,</p> <p>3 say, a yearlong implementation process?</p> <p>4 A. Once again, it could vary.</p> <p>5 Q. Give me a range.</p> <p>6 A. Ten plus. I mean, one project I was</p> <p>7 on, I think there were 40 plus, you could say,</p> <p>8 consultants that came through there.</p> <p>9 Q. Do you recall which client that was?</p> <p>10 A. That was Alfa Insurance.</p> <p>11 Q. And you mentioned support after go</p> <p>12 live. Does that mean that you would assist the</p> <p>13 clients after the installation and</p> <p>14 configuration had been completed in using the</p> <p>15 client's systems?</p> <p>16 A. Correct. Traditionally, after an</p> <p>17 implementation, they go live in production.</p> <p>18 It's normally the practice that consultants, a</p> <p>19 number of consultants, will remain on site to</p> <p>20 help them through their first month or two</p> <p>21 months of close just to make sure that no</p> <p>22 unforeseen problems come up. Really almost</p> <p>23 functioned as a business analyst during that</p> <p>24 time period.</p> <p>25 Q. In the sense that working with the</p> <p style="text-align: right;">Page 15</p>	<p>1 Q. And did you do purchasing and accounts</p> <p>2 payable with that software as well?</p> <p>3 A. Yes.</p> <p>4 Q. That's how you were familiar with the</p> <p>5 systems?</p> <p>6 A. Yes. In addition, I started out my</p> <p>7 career in accounts payable at a college, so I</p> <p>8 have a functional background.</p> <p>9 Q. Got it. Thank you. You left</p> <p>10 PeopleSoft around March 2005?</p> <p>11 A. Sounds about right.</p> <p>12 Q. Why?</p> <p>13 A. I was ready to do something different.</p> <p>14 I decided I wanted to try -- I had an</p> <p>15 opportunity to go out on my own and a little</p> <p>16 tired of getting sent on projects everywhere.</p> <p>17 Q. A lot of travel?</p> <p>18 A. Have a little bit -- yes.</p> <p>19 Q. It was Oracle at that time, actually,</p> <p>20 right?</p> <p>21 A. It was shortly -- I think the sale was</p> <p>22 completed maybe within two months or so.</p> <p>23 Q. And was it a voluntary departure?</p> <p>24 A. Yes.</p> <p>25 Q. And what did you do next?</p> <p style="text-align: right;">Page 17</p>

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1 A. I became an independent consultant.
 2 **Q. Is that ADH Consulting?**
 3 A. Yes.
 4 **Q. Based here in Alabama?**
 5 A. Yes.
 6 **Q. In Birmingham?**
 7 A. Yes.
 8 **Q. What did you do as ADH Consulting?**
 9 A. I assisted -- the reason I went
 10 independent, I went to work as an independent
 11 consultant with Regions Bank out of Memphis.
 12 And it was formerly -- I can't remember --
 13 Planters Bank. I can't remember the whole name
 14 of it. And they had been merged recently with
 15 Regions, and they were in need of someone to
 16 come in and help them merge the data for
 17 Regions.
 18 **Q. How do you spell Regions?**
 19 A. R-e-g-i-o-n-s.
 20 **Q. What PeopleSoft products were you**
 21 **supporting Regions Bank on?**
 22 A. Financials and Supply Chain.
 23 **Q. Do you remember what version?**
 24 A. It was Release 8, I believe.
 25 **Q. Service pack or don't remember?**

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1 A. I can't remember.
 2 **Q. And how long did you support Regions**
 3 **Bank?**
 4 A. I believe I was at Regions for almost
 5 a year.
 6 **Q. Were you on site for Regions?**
 7 A. Yes, majority -- say, 95 percent of
 8 the time, I was on site in Memphis.
 9 **Q. Was that the only customer that you**
 10 **supported at ADH Consulting?**
 11 A. No. I left there, like I said,
 12 probably February or March of 2006. I
 13 completed my time at Regions, and then I did a
 14 short consulting assignment with Carrolls
 15 Corporation out of Syracuse. I think Carrolls
 16 is C-a-r-r-o-l-l-s. And that was through
 17 another firm that I contracted through. I
 18 can't remember who. I would have to look at my
 19 tax records to tell you who that was I was
 20 actually paid for.
 21 **Q. But you were an independent consultant**
 22 **through an consulting firm, or you were an**
 23 **employee?**
 24 A. No. Independent consulting, yes.
 25 Actually, I guess I was -- I got a W-2 from

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1 them. So --
 2 **Q. So tax status to be determined?**
 3 A. Yes. I would have to look at my tax
 4 records to see back five years ago what that
 5 was.
 6 **Q. Was it a big company, do you remember,**
 7 **not Carrolls, the consulting?**
 8 A. Carrolls owns a lot of Burger Kings.
 9 I can't remember. I don't know. It's just a
 10 firm that kept calling me, and I finally said,
 11 okay, I'll go do this one thing for them.
 12 **Q. And after your work on behalf of**
 13 **Carrolls Corporation?**
 14 A. I did a short consulting assignment, I
 15 want to say two months or less, at ENSCO
 16 International, ENSCO is E-N-S-C-O, out of
 17 Dallas.
 18 **Q. And you went to Dallas?**
 19 A. Yes.
 20 **Q. What did you do for -- I'm sorry. I**
 21 **didn't ask for Carrolls Corporation. Was that**
 22 **PeopleSoft Financial and Supply Chain**
 23 **Management?**
 24 A. It was actually working with the UPK
 25 product.

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1 **Q. What's UPK?**
 2 A. User Productivity Kit. It's basically
 3 a web-based training.
 4 **Q. And do you remember what version it**
 5 **was?**
 6 A. No, I don't. It's not part of the
 7 PeopleSoft suite. It's like hook it.
 8 **Q. Understood. Do you have PeopleSoft**
 9 **installed to use it, or is it --**
 10 A. No, it works with multiple products.
 11 **Q. So, moving on to ENSCO, you supported**
 12 **them on Dallas, and on what products did you**
 13 **support them?**
 14 A. Primarily, accounts payable.
 15 **Q. Which is part of Financials and Supply**
 16 **Chain Management?**
 17 A. Yes.
 18 **Q. Was that an implementation or a**
 19 **support contract?**
 20 A. They were in the process of upgrading.
 21 I believe that was upgraded to release 8.9.
 22 **Q. How did you support ENSCO**
 23 **International in its upgrade to accounts**
 24 **payable?**
 25 A. The main reason they had me come in

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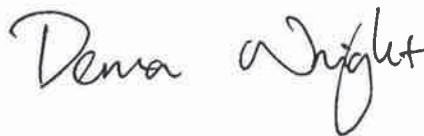
C E R T I F I C A T E

STATE OF ALABAMA)

JEFFERSON COUNTY)

I hereby certify that the above and foregoing deposition was taken down by me on Computerized Stenotype, and the proceedings herein were transcribed by me, and that the foregoing represents a true and correct transcript of the deposition given by said witness upon said hearing.

I further certify that I am neither of counsel, nor of kin to the parties in the action, nor am I in anywise interested in the result of said cause.



DENA D. WRIGHT, CCR

LICENSE NUMBER: 34